

## **Quality Policy**

## Pipe-Weld is committed to:

- Providing high quality products and services to our customers
- satisfying all applicable quality and regulatory requirements with the aim of maximising customer satisfaction
- maintaining, measuring, reporting and reviewing measurable objectives and targets
- the establishment, implementation and maintenance of the criteria and methods required for the effective operation and control of quality processes
- identifying risk and opportunities associated with the conformity of our products and services
- identifying, evaluating and correcting non-conformances associated with our products and services
- encouraging employees to participate in quality improvement activities
- implementing, maintaining and continuously improving our Quality Management System to enhance performance
- providing adequate resources to achieve the intent of this policy, objectives and targets and all elements of our Quality Management System to the standard of AS/NZS ISO 9001:2016.

## This Quality Management Policy shall:

- be available as documented information and to interested parties as appropriate
- be communicated within Pipe-Weld

I commit Pipe-Weld activities, products and services to this policy.

Billy O'Connor

Director, Pipe-Weld

01/09/2023

Effective date: November 2023 Review date: November 2026 Authorised by: Billy O'Connor